Users

The **Users** section of the dashboard (*Dashboard → Users*) lists all users configured in your account. From this page, you can search for users, open the user editor, create new users, and delete users that are not currently associated with devices.

Search

At the top of the page there is a search field with the label **Search** and the placeholder **Name, username or email**. The list updates automatically after you stop typing.

Users table

Users are displayed in a sortable, paginated table. Clicking a row opens the user editor.

Columns

- **Name**: user first and last name. The table is sorted by name by default.
- **Email**: user email address.
- **Username**: username (often a directory username).
- **Devices**: number of devices currently associated with the user, disenrolled devices excluded. It includes Apple devices assigned to the user that haven't enrolled yet.
- **Last device activity**: the most recent status report sent by any of the user's devices. It is empty when the user has no devices. Sort by this column to find inactive users.
- **WiFi certificate**: name of the Wi-Fi certificate assigned to the user, with an icon. It is empty when the user has no certificate.
- **Id**: internal user identifier.

Refresh and pagination

- The refresh action reloads the list.
- The table is paginated (10/25/50 items per page).

User actions

Create new user

Use **Create new user** to open the user creation dialog. This action is disabled when your license is expired.

Sync from Google Workspace

If Google Workspace directory sync is available for your account, the page shows **Sync from Google Workspace**. When you start a sync, a progress indicator is shown while the request is running.

Delete a user

You can delete a user only when the user is not associated with any device (the **Devices** column must be 0). The delete action is disabled when your license is expired or terminated.

Multi-row selection and bulk deletion

From the action bar below the table you can enable multi-row selection. In this mode you can select multiple users and delete them in bulk.

- **Eligibility**: only users with **Devices** = 0 can be selected for deletion.
- **Select all**: the **All** checkbox selects all eligible rows on the current page.
- **Bulk delete**: **Delete selected users** is disabled when no rows are selected, or when your license is expired or terminated.

Wi-Fi certificates and EAP

The **WiFi certificate** column shows the name of the certificate currently assigned to a user. User certificates are typically used for Wi-Fi EAP (for example EAP-TLS) configurations. For certificate assignment and management, see **Certificate management**.

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