

Sub-accounts

The **Sub-accounts** page (*Dashboard* → *Sub-accounts*) is available to main multi-tenancy accounts. It lets you create delegated manager users, assign managed enterprises, control billing permissions, and maintain sub-account credentials.

Sub-account list

Each sub-account card shows identity and management controls:

- **Name** and **username/email**.
- **Managed enterprises** multi-select assignment.
- **Can manage license** permission toggle.
- **Reset password** and **Delete** actions.

Managed enterprises assignment

Enterprise assignments are edited through the **Managed enterprises** multi-select field. When you close the selector after changes, the dashboard asks for confirmation before saving updates.

License management permission

The **Can manage license** toggle controls whether a sub-account can access enterprise billing/license management actions.

For enterprises created by the multi-tenancy account, the main account always has license management rights. Sub-accounts receive license management rights only when this toggle is enabled by the main account.

Password reset

Reset password generates a new temporary password and sends it to the sub-account by email after confirmation.

Delete sub-account

Deleting a sub-account requires confirmation and permanently removes delegated access for that account.

Create sub-account

Use the bottom action panel **Create sub-account** to add a new delegated manager.

- **Email:** required and validated as email format.
- **Name:** required display name.
- **Can manage license:** optional initial billing permission.
- Before creation, a confirmation dialog warns that a temporary password email is sent to the provided address.

Revision #15

Created 2026-02-27 11:59:32 UTC by Admin

Updated 2026-06-23 17:11:03 UTC by Admin