

Devices

The **Devices** section of the dashboard (*Dashboard* → *Devices*) lists all enrolled devices in your account. From this page, you can filter the list, open a device record, and perform device actions such as disabling or disenrolling.

Filters

At the top of the page you can enable one or more filters using the chip list. Selected chips represent the currently active filters.

Available filters

- **All**: show all devices.
- **Android**: show Android devices only.
- **Apple**: show Apple devices only.
- **Company-owned**: show company-owned devices only.
- **Personally-owned**: show personally-owned devices only.
- **Profile owner**: show Android work profile devices only.
- **Device owner**: show Android fully-managed devices only.
- **Active**: show devices in active state.
- **Compliant**: show devices that are policy-compliant.
- **Not compliant**: show devices that are not policy-compliant.
- **Secure**: show devices with a secure posture.
- **Not secure**: show devices with a non-secure posture.
- **Policy not updated**: show devices that have pending policy changes.
- **Status not updated**: show devices that have not reported status in the last 72 hours.
- **Apps error**: show devices whose apps have sent error feedback.
- **Search**: enable a text search field.

Search

When you enable the **Search** filter, a text field appears with the label **Id, Model or User**. The list is updated automatically after you stop typing.

Device table

Devices are displayed in a sortable, paginated table. Clicking a row opens the device editor.

Columns

- **Id**: internal device identifier.
- **MDM**: platform (Android or Apple).
- **Model**: device model.
- **Ownership**: company-owned or personally-owned (with tooltip details).
- **Management mode**: management mode (with tooltip details).
- **Policy**: currently assigned policy.
- **User**: associated user (name, email, or id depending on availability).
- **Last status report**: most recent status report timestamp (when available).
- **State**: device state (with tooltip details).
- **Compliance**: compliance status indicator.
- **Security**: security posture (with tooltip details).
- **Apps error**: apps error indicator.

Refresh and pagination

- Use the refresh action to reload the list.
- The table is paginated (10/25/50 items per page).

Device actions

Each device row can provide actions, depending on the platform and device state. Some actions are disabled when your license is expired or terminated.

Per-device actions

- **Disable device / Enable device**: available for Android devices in supported states.
- **Disenroll device**: removes management. On Android this can wipe the work profile or factory reset (depending on ownership); on Apple this removes policy settings.
- **Delete device**: available for devices that were already disenrolled (removes the record from the system).

Multi-row selection

You can enable multi-row selection from the action bar below the table. When enabled, you can select multiple rows and apply bulk actions (disable, enable, disenroll, or delete), depending on which devices are selected.

Apple Business Manager sync

If Apple Management is configured and an Automated Device Enrollment token is present, the page may show the **Sync from ABM** action to import devices from Apple Business Manager.

Enroll a device

Use **Enroll a device** to open the Enrollment tokens section and start enrolling a new device.

Revision #35

Created 2026-01-16 17:47:44 UTC by Admin

Updated 2026-04-22 15:46:41 UTC by Admin