

Commands

The Device editor provides a **Commands** panel to send remote commands to a managed device. Available commands depend on the platform (Android or Apple) and device state.

If the device is not currently online, the command will be delivered and executed as soon as the device connects to the Internet. For Android commands you can set the **Duration** parameter to determine for how long an undelivered command remains valid.

Android (AMAPI) commands

For Android devices, the Commands panel includes a **Duration** field (value + unit) and a **Command** selector. Some commands require additional parameters, which appear dynamically when you select the command.

Common parameters

- **Duration:** how long the command is valid if it cannot be executed immediately.
- **Command:** choose which action to send to the device.

Commands with additional fields

- **Reset password:** requires **New password** and **Confirm new password**. Optional toggles include **Lock now**, **Require entry**, and **Do not ask for credentials on boot**.
- **Clear app data:** requires the target **Package name**.
- **Start lost mode:** requires a **Lost message** and supports optional contact fields (street address, organization, phone number, email).
- **Request device info:** requires selecting which device information to request.
- **Add eSIM:** requires an **Activation code** and an **Activation state**.
- **Remove eSIM:** requires the eSIM **ICCID**.
- **Wipe:** supports a **Wipe reason message** (shown to users on personal devices) and optional wipe flags.

Command history

Below the send controls, the dashboard shows a command history table. The table is sortable and supports pagination. Some rows can be expanded to view additional parameters or execution details.

Android history columns

- **Creation date**
- **Command**
- **Validity**
- **Status**
- **Error**
- **Execution date**

Apple (MDM) commands

For Apple devices, the Commands panel provides a **Command** selector. Some commands require additional inputs. As with Android, a command history table is shown below.

Commands with additional fields

- **InstallApplication**: requires the application **Bundle ID**.
- **SendNotification**: requires a **Notification message** (maximum length 200 characters).

Apple history columns

- **Creation date**
- **Command**
- **Status**
- **Status time**

Refresh

Use the refresh action in the Commands panel to reload the command history.

Revision #52

Created 2022-03-11 15:26:56 UTC by Admin

Updated 2026-04-22 15:46:43 UTC by Admin