Apple Management setup (APNs)

To manage Apple devices, Cerberus Enterprise requires the Apple Push Notification service (APNs) certificate.

> Use the Apple ID associated with your organization. The APNs certificate is valid for one year and must be renewed annually to continue managing devices.

Step 1: Download the CSR file

In the dashboard, start the Apple Management setup and download the Vendor-Signed Certificate Signing Request (CSR) file generated by Cerberus Enterprise.

Step 2: Create the Push Certificate on the Apple portal

- Sign in to the Apple Push Certificates Portal with your Apple ID.
- Click "*Create a Certificate*".
- Upload the CSR file from Step 1.
- Download the created Push Certificate.

Portal link: https://identity.apple.com/

Step 3: Upload the Push Certificate

Upload the Push Certificate you downloaded from Apple back into Cerberus Enterprise to complete the setup.

> If the APNs certificate expires, Apple device management will stop working until the certificate is renewed.

> Starting 30 days before the expiration, the dashboard shows a banner with a **How to renew** action. Always **renew** the existing certificate on the Apple Push Certificates Portal with the same Apple ID: a new certificate has a different topic, and devices already enrolled would need to be enrolled again.

Next steps

After APNs is configured, you can proceed with Apple device enrollment. Continue with **Apple provisioning overview**.

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