

Apple Management setup (APNs)

To manage Apple devices, Cerberus Enterprise requires the Apple Push Notification service (APNs) certificate.

Use the Apple ID associated with your organization. The APNs certificate is valid for one year and must be renewed annually to continue managing devices.

Step 1: Download the CSR file

In the dashboard, start the Apple Management setup and download the Vendor-Signed Certificate Signing Request (CSR) file generated by Cerberus Enterprise.

Step 2: Create the Push Certificate on the Apple portal

- Sign in to the Apple Push Certificates Portal with your Apple ID.
- Click "*Create a Certificate*".
- Upload the CSR file from Step 1.
- Download the created Push Certificate.

Portal link: <https://identity.apple.com/>

Step 3: Upload the Push Certificate

Upload the Push Certificate you downloaded from Apple back into Cerberus Enterprise to complete the setup.

If the APNs certificate expires, Apple device management will stop working until the certificate is renewed.

Next steps

After APNs is configured, you can proceed with Apple device enrollment. Continue with [Apple provisioning overview](#).

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