

Device status

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Summary

You can check your devices list from the **Devices** section on the dashboard. To see the details or modify a device, click on the selected item in the table.

In the device page, you can see the current status and data retrieved from the device.

Some data are retrieved only if the corresponding category is enabled in the device policy.
For more information read the [Status reporting](#) page

Commands

In this section you can send specific commands to a managed device. In the included table, you can check all previously sent commands and if they were successfully executed.

If the device is not currently online, the command will be delivered and executed as soon as the device connects to the Internet. You can set the **Duration** parameter to determine for how long a command that was not yet delivered should still be valid.

Lock

Lock the device, as if the lock screen timeout had expired.

Reboot

Reboot the device. Only supported on API level 24+.

Reset password

Reset the user's password. You should specify a new password in the **New password** and **Confirm new password** fields. Also there are these additional options:

- **Lock now:** lock the device after password reset (as the **Lock** command).
- **Require entry:** don't allow other admins to change the password again until the user has entered it.
- **Do not ask for credentials on boot:** don't ask for user credentials on device boot (e.g. on kiosk devices).

Relinquish ownership

With this command IT admins can relinquishing ownership of company-owned devices to employee. The device's work profile will be wiped and any device policies will be reset to factory state, while leaving personal data intact. In doing so, IT loses claim to the ownership of the device now and in the future and should not expect the device to re-enroll.